

# COVID-19 UPDATES CONCERNING NONNA'S OVEN RESTAURANTS

To Our Valued Customers,

At Nonna's Oven, we are concerned for the health and well-being of all of our customers. For this reason, we feel the need to take the necessary step to do our part in flattening the curve to protect our customers, staff, suppliers, and extended members of our family. Effective March 17, 2020, we will be moving to take-out service only therefore closing the seated portion of the restaurant until further notice. We will continue to monitor the situation and messaging from Health Canada to determine next steps. During this time we will be taking all preventative measures as outlined by Health Canada. This includes the following:

- **Screening of staff before shifts**
- **15 minute hand washing intervals**
- **Constant sterilization of all food handling tools and surfaces**

During this unprecedented step, we will be exposing ourselves to further economic fallout, and we hope that as a loved customer of ours, that you would help to support local, and help to continue to support Nonna's Oven during this extremely difficult time, while we do our small part to help stop the spread of this virus.

As it pertains to take-out orders, the following measures will be put in place to limit additional contact:

- **Orders placed on the phone will be required to be pre-paid**
- **We will not be accepting any cash payments**

In the short-term Nonna's Oven will be changing our operating hours to the following:

- **Sunday & Monday: Closed**
- **Tuesday - Saturday: 12pm-8pm**

We look forward to a time that life and our restaurant can return to normal. Until then your cooperation understanding and assistance is greatly appreciated. Stay safe and good health to you and your family.

Sincerely,

Nonna's Oven Ltd.

CONNECT WITH US



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